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| Josh CothranSenior UX DesignerPortfolio: www.joshcothran.com |  |
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| contact@joshcothran.com(404) 507-2384 | 2240 Cheshire Bridge Rd #203Atlanta, GA 30324 |  |
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| Objective | A position as Senior UX Designer where I can apply my passion for creating well-crafted products and services that are good experiences for the people who use them and good business for the ​organizations that build them. |
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| Expertise | * **Process & Methods**

Agile (Scrum, XP), Interviews, Workshops, Usability Testing, Surveys, Analytics, Card Sorting, Affinity Mapping, Research Synthesis* **Deliverables**

Wireframes, Mockups, multi-fidelity Prototypes, Personas, Journey Maps, Requirements, Style Guides, client/executive-ready Presentations & Reports* **Tools**

Whiteboard, Sticky Notes, Mind Mapping, Sketch, Axure, InVision, Adobe Creative Cloud (Photoshop, Illustrator, Acrobat…), Microsoft Office, VS Code* **Web Standards**

HTML5, CSS3, JavaScript (ES5/ES6), Web Content Accessibility Guidelines* **Libraries & Frameworks**

jQuery, Bootstrap, Lodash (expert), D3.js, Angular, React (working knowledge) |
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| Selected Work Experience | The Home Depot | Atlanta, GA | Oct 2017 – May 2018 |
| Senior Enterprise UX Designer (Contract)* Conducted research, design and testing supporting The Home Depot's associates with a close-knit Agile team of UX, Product Management, and Software Developers.
* Pipeline Engineering team: Conducted exploratory interviews, synthesized research, and developed roadmap for a tool to provide a traceable, holistic view of Home Depot's internal software development and deployment workflow.
* Home Services Measure team: Supported iOS and Android mobile applications (phone, tablet) to gather detailed specifications for renovations. Conducted user research, design, and produced high fidelity mockups in Sketch for implementation by development team.
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|  | Bastille | Atlanta, GA | Feb 2016 — Sep 2017 |
|  | Senior User Experience Engineer* Designed and developed interactive dashboards, reports, visualisations, and configuration tools for Bastille's Internet of Things (IoT) security console.
* Reported directly to Bastille's VP of Product to translate customer requirements and use cases into new features and enhancements.
* Held primary responsibility for maintaining modular front-end codebase using HTML5, CSS/SASS, and modern JavaScript (TypeScript/ES6) technologies leveraging Angular and React frameworks.
* Worked in a distributed, Agile environment in collaboration with back-end colleagues based in Bastille's San Francisco office.
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|  | GTRI | Atlanta, GA | Jun 2009 — Feb 2016 |
|  | UX Designer/Research Scientist II* Primary UX designer for FalconView aeronautical mission planning software: supported design and user testing of an iPad prototype; a re-build of the application's help system; migration to JIRA issue tracking and project management system; and analysis and visualization of software architecture.
* UX Lead for multiple Georgia Department of Community Health (DCH) initiatives, including user research on health IT adoption and applications of Medicaid claims data to improve patient care.
* Conducted user research (interviews, web/search analytics, card sorting) and developed information architecture for findability/usability-oriented redesigns of GTRI's corporate website and intranet.
* Rapid iterative design and prototyping of a web-based interactive data visualization suite for DoD acquisitions decision support.
* Other initiatives included a content management system (CMS) for exploring legislative trends; a web/mobile application for improved vaccination planning; and a resource coordination tool for intelligence analysts.
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|  | Razorfish | Atlanta, GA | Mar 2008 — Apr 2009 |
|  | Information Architect* Social marketing (Facebook, MySpace, Twitter) user experience design, research, analysis, and strategy for H&R Block's 2009 tax season.
* Website internationalization road map to support translation and regional content needs for Travelport, a B2B travel services provider; deliverables included site map, wireframes, and content matrices.
* Personas, scenarios, site maps, and rich internet application design for the online business center of an international direct sales organization.
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| Education | MS, Human-Computer Interaction | 2002 — 2004 |
|  | Georgia Institute of Technology  |
|  | BS, Computer Science | 1997 — 2002 |
|  | Georgia Institute of TechnologyCertificate in Social-Personality Psychology |
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| UX Leadership | * **IxDA (Interaction Design Association) Atlanta**

Local Leader (2008-2014), Founding Member* **CHI Atlanta**

GTRI Sponsorship Coordinator (2011-2014), Technology Chair (2010), Media Chair (2009), Member (2005-2014)* **Atlanta UX Book Club**

Founding Member (2009-2012) |